



# Customs Modernisation

## Moving into the future...

### CUSTOMS CLEARANCE STATUS RESPONSE CODES

CODE	DESCRIPTION	PURPOSE	IMPORT	EXPORT
1	Release	To release goods approved by Customs.	X	X
2	Physical inspection	To notify declarants of a— <ul style="list-style-type: none"> <li>Physical unpack inspection,</li> <li>Detention for Customs,</li> <li>A non-intrusive inspection (X-Ray scan), or</li> <li>Request to investigate.</li> </ul>	X	X
3	Conditional Release	To facilitate release of goods against payment of a surety, pending submission of additional information for finalisation of a case.	X	X
4	Detain for OGA	To facilitate release from customs control, but notify the declarant that the goods in question are still subject to intervention from a designated government agency.	X	X
5	Conditional Release—Detain for OGA	To facilitate release of goods against payment of a surety, pending intervention from a designated OGA.	X	X
6	Reject Declaration	To notify declarants that one or more fields of a declaration are - <ul style="list-style-type: none"> <li>Invalid or incorrect,</li> <li>Duty/tax incorrectly calculated,</li> <li>A required document is missing.</li> </ul>	X	X
7	Ready for Cash Payment	To notify declarant that a declaration is awaiting a cash payment.	X	
8	Received and updated on the Customs system	To notify a declarant that a SARS requested amendment (VOC) has been received and is being processed on the Customs' system.	X	X
9	Already on system	To notify the declarant that a declaration has already been lodged on the Customs' system.	X	X
13	Query—Supporting Documents required.	To notify the declarant that the declaration has been automatically selected by the Customs risk engine and standard clearance supporting documents must be submitted.	X	X
23	Cancelling CUSRES	To notify a <b>Release Authority</b> (Depot, Transit Shed, Cargo Reporter) that a previous status has been cancelled.	X	X
24	Amending CUSRES	To notify a <b>Release Authority</b> (Depot, Transit Shed, Cargo Reporter) that a previous cancelled status has been amended with a new status.	X	X
25	Release revoked	Not currently in operation		X
26	Request adjustment to declaration	To notify a declarant—subsequent to an inspection—that an amendment (VOC) is required to the original clearance.	X	X
27	Accept Amendment	To notify the declarant that an amendment declaration (VOC) has been processed and accepted on the Customs system. [This is not a release message]. (If goods are still under Customs control, a Release status “1” will be automatically sent to the declarant and Release Authority.)	X	X
28	Accept Cancellation	To notify the declarant that a cancellation declaration (VOC) has been processed and accepted on the Customs system. [This is not a release message]. (If goods are still under Customs control, a Release status “1” will be automatically sent to the declarant and Release Authority.)	X	X
29	Accept Substitution	To notify the declarant that a substitution declaration (VOC) has been processed and accepted on the Customs system. [This is not a release message]. (If goods are still under Customs control, a Release status “1” will be automatically sent to the declarant and Release Authority.)	X	X
30	Insufficient Funds	Not currently in operation.		
31	Request additional supporting documents	To notify the declarant that further specific information, trade documentation, product related literature, or proof is required.	X	X
32	Seizure	To notify declarant and Release Authority of the seizure of goods.	X	X
33	Supporting documents received	To notify the declarant that documents filed under E@syScan have been received by Customs are being processed.	X	X
34	Case Closed	To notify the declarant that a case is now closed.	X	X
35	Reminder for outstanding documents	To notify the declarant that originally requested documents have not yet been received by Customs.	X	X
36	Booking confirmation	To notify declarant of confirmation of booking for a physical inspection.	X	X



CUSTOMS CLEARANCE SCENARIOS	STATUS
1 Entry submitted	
> Released	1
2 Entry submitted	
> Payment Required	> 7
>> Released	>> 1
3 Entry submitted	
> Flagged for inspection	> 7
>> Supporting documents received	>> 33
>>> Payment required	>>> 13
>>>> Released	>>>> 1
>>>>> Case Closed	>>>>> 34
<i>Note: it is important to note that notification of a call for supporting documents only occurs after payment.</i>	
4 Entry submitted	
> Detain for OGA	> 4
<i>Note: Goods are released under the Customs Act, but will be physically released by the government agency concerned.</i>	
5 Entry submitted	
> Flagged for inspection	> 13
>> Stopped for physical / scan / detain	>> 2
>>> Booking confirmation	>>> 36
>>>> Released	>>>> 1
>>>>> Case Closed	>>>>> 34
6 Entry submitted	
> Flagged for inspection	> 13
>> Stopped for physical	>> 2
>>> Booking confirmation	>>> 36
>>>> Request adjustment	>>>> 26
>>>>> Received and updated on Customs system	>>>>> 8
>>>>>> Accept Adjustment	>>>>>> 27
>>>>>>> Release	>>>>>>> 1
>>>>>>>> Case Closed	>>>>>>>> 34
<i>Note: Issuance of status '27' on successful acceptance of an amendment declaration, will be followed by a status '1'.</i>	
7 Entry submitted	
> Flagged for inspection	> 13
>> Stopped for physical	>> 2
>>> Booking confirmation	>>> 36
>>>> Request adjustment	>>>> 26
>>>>> Received and updated on Customs system	>>>>> 8
>>>>>> Reject Adjustment	>>>>>> 6
>>>>>>> Accept Adjustment (after resubmission)	>>>>>>> 27
>>>>>>>> Release	>>>>>>>> 1
>>>>>>>>> Case Closed	>>>>>>>>> 34
8 Entry submitted	
> Flagged for inspection	> 13
>> Stopped for x-ray scanning	>> 2
>>> Booking confirmation	>>> 36
>>>> Stopped for physical	>>>> 2
>>>>> Booking confirmation	>>>>> 36
>>>>>> Request adjustment	>>>>>> 26
>>>>>>> Received and updated on Customs system	>>>>>>> 8
>>>>>>>> Accept Adjustment	>>>>>>>> 27
>>>>>>>>> Release	>>>>>>>>> 1
>>>>>>>>>> Case closed	>>>>>>>>>> 34
<i>Note: stop for x-ray scanning will only be initiated where the port contains a scanning facility.</i>	

CUSTOMS CLEARANCE SCENARIOS	STATUS
9 Entry submitted	
> Flagged for inspection	> 13
>> Detain for Customs	>> 2
>>> Stopped for physical	>>> 2
>>>> Booking confirmation	>>>> 36
>>>>> Request adjustment	>>>>> 26
>>>>>> Received and updated on Customs system	>>>>>> 8
>>>>>>> Accept Adjustment	>>>>>>> 27
>>>>>>>> Release	>>>>>>>> 1
>>>>>>>>> Case Closed	>>>>>>>>> 34
10 Entry submitted	
> Flagged for inspection	> 13
>> Stopped for physical	>> 2
>>> Booking confirmation	>>> 36
>>>> Request adjustment (Cancel and Replace)	>>>> 26
>>>>> Accept Replacement	>>>>> 29
>>>>>> Release	>>>>>> 1
>>>>>>> (Cancellation) received on Customs system	>>>>>>> 8
>>>>>>>> Accept Cancellation	>>>>>>>> 28
>>>>>>>>> Case Closed	>>>>>>>>> 34
<i>Note: Sequence of submission - first submit replacement and once approved, SAR then submit cancellation.</i>	
12 Entry submitted	
> Flagged for inspection	> 13
>> Stopped for physical	>> 2
>>> Booking confirmation	>>> 36
>>>> Seize goods	>>>> 32
>>>>> Unlawful seizure (Released)	>>>>> 1
>>>>>> Case Closed	>>>>>>34
13 Entry submitted	
> Flagged for inspection	> 13
>> Stopped for physical	>> 2
>>> Booking confirmation	>>> 36
>>>> Seize goods	>>>> 32
>>>>> Request amendment	>>>>> 26
>>>>>> Received and updated on Customs system	>>>>>> 8
>>>>>>> Accept amendment	>>>>>>> 27
>>>>>>>> Seizure mitigated (Released)	>>>>>>>> 1
>>>>>>>>> Case Closed	>>>>>>>>> 34
14 Entry submitted	
> Flagged for inspection	> 13
>> Detain for Customs (Result = part under/over payment)	>> 2
>>> Request Amendment (Underpayment)	>>> 26
>>>> Received and updated on Customs system	>>>> 8
>>>>> Accept Amendment	>>>>> 27
>>>>>> Release (against underpayment)	>>>>>> 1
>>>>>>> Case Closed	>>>>>>> 34
<i>Note: Refund claimed separately.</i>	
15 Entry submitted	
> Flagged for inspection	> 13
>> Request for amendment (underpayment)	>> 26
>>> Objection— Submit VOC [Change Ack. Ind. = “3”]	
>>>> Received and updated on Customs system	>>>> 8
>>>>> SARS calls for PP and motivated appeal	>>>>> 31
>>>>>> Supporting doc. - copy of surety payment	
>>>>>>> Supporting documents received.	>>>>>>> 33
>>>>>>>> Conditional Release <b>OR</b> Conditional Release OGA	>>>>>>>> 3 OR 5